



15 Jewett Ln Fredericksburg, Va 22406
540-286-2855 540-286-2655 (fax)

Financial Policy

Pet's Name: _____
Owner's Name: _____

Thank you for choosing Hartwood Animal Hospital. Our primary mission is to deliver the best and most comprehensive veterinary care available for your pet. An important part of the mission is making the cost of optimal care as easy and manageable for our clients as possible by offering several payment options.

- Hartwood Animal Hospital requires payment in full at the time of services.
- All Hospitalized or Surgery patients require a 50% deposit prior to beginning pet's treatment.
- A \$55.00 fee will be charged for any appointment that is missed or canceled without 24 hours notice.
- A \$35.00 fee will be charged for any returned check. Checks will not be accepted for 12 months following a returned check.
- For clients with pet insurance, we will be happy to provide you with the necessary documentation to submit a claim to your insurance carrier.

We accept the following forms of payment:

Cash – Check – Visa – MasterCard – Discover – Care Credit - ScratchPay

Care Credit is a convenient monthly payment option. It allows you to begin treatment today and pay over time. Care Credit is available for any treatment amount and can be used repeatedly.

Care Credit is offered for:

Veterinary, Dentistry, Vision Care, Audiology, Cosmetic Surgery, Chiropractic, and several more.

www.carecredit.com 1-800-365-8295

If you have any questions, please do not hesitate to ask. We are here to provide the best veterinary care available for your pet.

By signing below, you acknowledge that you have read and understand our financial policy and agree to the terms of payment.

Client / Owner Name (print)

Signature

Date